

# **ANGIE SPARK 4 & ANGIE SPARK 7 DIGITAL ASSISTANTS**

# Voice-enabled in-room assistants increase guest satisfaction and limit hotel touchpoints

The Angie Spark family of 24-hour multilingual guest room assistants helps fulfill guest requests, answer common questions about the hotel and nearby attractions, and provide a seamless, next-generation hotel experience. Angie Spark devices upgrade outdated equipment, including replacing alarm clocks and phones, and improve the guest experience by offering concierge and digital assistant capabilities in the room.

With the increased need for new safety precautions, the Angie Spark 4 and Angie Spark 7 digital assistants can eliminate touchpoints between guests and staff, while effectively optimizing requests. Guest requests submitted through Angie go directly to the hotel's workflow management system and other common hotel platforms to fulfill requests such as additional towels or late checkouts. Voice commands enable guests to avoid physically touching a device to make requests. There is also a user-friendly touchscreen if guests prefer this option.

Guests demand the convenience of smart room technologies similar to what they have at home. The Angie Sparks provide that by connecting to many common room control solutions and IoT devices to allow guests to manage the thermostat, lights, alarms, TV casting, music and more via voice. These options also enable the hotel to save money by resetting the thermostat temperature and turning off lights when guests check out or leave their rooms.

#### **HOW IT WORKS**

The Spark 4 is the smallest in-room device in the Angie Spark family that fits the look, space and feel of any hotel room without sacrificing quality or capability. The simplified, sleek design supports all of Angie's cloud-based features. Additional telephone, room control and integration modules are available.

The Spark 7 brings together the best features of the Spark 4 and includes a 7-inch high-resolution display and bluetooth speakers. Additional telephone, room control and integration modules are available.

The Angie Spark family also offers powerful modules that enable features and capabilities to meet both current and future needs. Available modules including PMS integration, telephony, room control and in-room entertainment can be selected at the time of purchase or as future upgrades. Many of these additional modules further improve the guest experience and save hoteliers money.

## **FEATURES & BENEFITS**



- Analytics & reporting
- PMS integration [0]
- Wi-Fi and ethernet connectivity **((•))** options
- Multilingual support for both voice and touch interfaces



On-screen hotel directory, hotel and local Information, travel updates and more



Built-in alarm clock, bluetooth music streaming capabilities and more



Upgradeable with modules that add room control, telephone capabilities and more

### **AVAILABILITY**

The Angie Spark 4 and Angie Spark 7 digital assistant devices are available globally.